

Clear Heater System Returns Form



Clear Heater System

Section A : To be filled out by the person sending the heater

A1. Has the anti-tamper sticker been removed? YES NO

A2. Details of the person returning the heater.

Sender's Name:

Sender's Address:

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A3. Signature:

A4. Date of Return:

A5. Was the item in a customer's house prior to returning it? YES NO

A6. If the above answer is YES please indicate the customer's address.

Customer Address:

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A7. Please state the Control Panel ID number for the system:

(The ID number is found at the bottom of the "Screen Options" page on the main control panel. This is found by selecting the Control Panel & Temperature Settings icon, then "Option 1. Main Settings", then "Option 5. Screen Options.")

Control Panel ID Number

A8. Please describe the fault or problem:

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Note: All returns must include a copy of this form with Section-A fully completed, otherwise the returned items will not be accepted by the Repair Centre.

