## logicor

## InLine Hot Water System (ILHWS) GUARANTEE CERTIFICATE

Distributor system sold by:	
The Insured:	
Address:	
Installer:	
Commissioner:	
Installation Date:	
Contract Price:	

The Logicor quality control and assurance systems and procedures ensure manufacturing to the highest standard and working towards BS9001. As the designers and developer of the system our confidence in the system is a guarantee that:

## **InLine Hot Water System - 20 Years**

All InLine Hot Water Systems are guaranteed for twenty years from the date of the original installation, ensuring that they are installed and maintained in line with the Logicor fitting procedure and guidelines.

## **Control Panel - 5 Years**

The computer control panel is guaranteed for five years from the date of the original installation.

Logicor (CH) Ltd Unit 7, Thornes Office Park Monckton Road Wakefield West Yorkshire WF2 7AN England



This warranty does not confer any rights other than those expressly set out below and does not cover any claims for consequential loss or damage.

This warranty provides conditional benefits set out below and does not affect your statutory rights.

The legal and beneficial ownership shall revert to the company upon any replacement of product where upon the legal beneficial ownership of the replacement shall rest in you.

A) Logicor (CH) Limited warrants to the original purchaser of the ILHWS for residential or commercial use that the company will without charge, at its option, repair or replace the product if it fails due to a company manufacturing damage or defect\*, during the first twenty years from the date of the original installation of the ILHWS.

\*During the first five years from the date of the original installation for the control panel unit.

- B) This warranty will be invalidated by and does not cover damage, defect or perceived defect:
  - i. Caused by the improper use, unauthorised repair, unauthorised installation, or removal of the product.
  - ii. Caused by any work carried out which is not provided for by a Logicor qualified installer or commissioner\*\*. (Examples include, but are not limited to: altering the flow rate of the ILHWS, removal of the ILHWS dedicated consumer unit, replacing the breakers with higher or lower rated breakers etc. etc.).
  - iii. Caused by your failure to comply with instruction as to the use and care of the product.
  - iv. If Logicor are not notified within fourteen days on which such damage or failure becomes apparent on reasonable inspection by you.
  - v. Caused by physical abuse or breakage not due to a defect in the manufacturing process.
  - vi. Caused by water scale build up.
  - vii. Caused by power fluctuations within the property.
  - viii. Caused by insufficient water pressure to the property.
- C) This warranty applies only to the Logicor ILHWS:
  - i. For which the contract price and VAT or other taxes (if any) is paid in full.
  - ii. Which fail due to a manufacturing defect.
  - iii. Which have not been altered or moved from their original place of installation except by a Logicor qualified installer or commissioner\*\*.
  - iv. For the avoidance of doubt, this warranty does not cover defects or damage from installation of the product.
- D) Logicor CH Limited's obligation is solely limited to the repair or replacement of the product purchased including necessary labour charges. No implied or expressed merchantability or fitness for purpose is granted by this warranty except as expressed herein. Except as provided herein, the company shall not be liable in either tort or

contract for any loss or direct, consequential or incidental damages arising out of the use, misuse or inability to use the product either in a residential or commercial situation.

\*\* A Logicor qualified installer is deemed to be an installer who has attended and passed the relevant courses and who has been deemed by Logicor as "qualified"; and who therefore has been provided with full installation codes which are valid, "live" and which have been provided to the named individual by Logicor. A Logicor qualified commissioner is deemed to be a commissioner who has attended and passed the relevant courses and who has been deemed by Logicor as "qualified"; and who therefore has been provided with full commissioning codes which are valid, "live" and which have been provided to the named individual by Logicor.

I have read and agree to the terms and conditions.

Signature: ..... Date: .....

Control Panel Unique ID No: .....

(To find your ID number on your control panel, select the System Settings icon; then Option 1. (Main Settings); then Option 5. (Screen Options). Your unique ID number is then located at the bottom of your screen.)